



CANADIAN INSTITUTE FOR CRISIS INTERVENTION TRAINING

Professional Educational Services

**Fundamentals of
Non-Abusive
Crisis Intervention and
Personal Safety**

2012

Opportunities for those who are concerned about children, adolescents and families struggling with emotional, social and/or psychiatric problems.

A must for parents, teachers, social workers, child and youth care workers, psychologists and others in human services.

WHO WE ARE

Canadian Institute for Crisis Intervention Training (CICIT) provides training opportunities for agencies and schools working with emotionally and behaviourally challenging children and youth. Our programs meet, or exceed the standard training requirements as established by the Canadian Accreditation Council of Human Services (CAC) and Canadian Council on Health Services Accreditation (CCHSA).

Courses are taught by skilled facilitators with expertise in their particular field. Through extensive education, training and personal experience, our facilitators have developed programs sure to fulfill your needs.

New courses and services are being developed on an on-going basis, in addition, group training rates are available for those interested in booking sessions for their organization.

We invite you to take a moment to check the booklet. If you have questions or wish further information about our programs, please contact our office at:

780-440-0708 extension 271 or via email at pes@boscohomes.ca

We look forward to hearing from you.

We are located at:

6770 – 129 Avenue

Edmonton, Alberta T5C 1V7

Fax: 780-469-1650

Website: www.boscohomes.ca

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Fundamentals of Non-Abusive Crisis Intervention & Personal Safety

PRESENTED BY THE CANADIAN INSTITUTE FOR CRISIS INTERVENTION TRAINING
(CICIT)

Intended Audience:

This workshop is for teachers, educational assistants, social workers, child and youth care staff, child protection staff, nurses, mental health workers, probation officers, family support workers, career counselors, addictions counselors, foster parents, students in child and youth care, mental health, policing and security programs. This certification is valid for 3 years.

Learning Objectives:

Prevention – This component of the program requires participants to evaluate their own reactions to verbal and physical aggression. In addition, participants will assess their approach to individuals who are aggressive and challenging.

De-escalation – Techniques provide participants with training in verbal and non-verbal intervention for defusing and stabilizing an escalating situation in a non-threatening manner.

De-briefing – Trains participants to process the incident with the individual and teach alternative behaviours. This component includes an outline for de-briefing strategies for clients and staff.

Physical Interventions – This includes escorts and control techniques. All techniques allow for maximum control and safety of the individual and the staff performing the intervention.

Personal Safety – Participants will learn how to protect themselves in situations where they are at imminent risk of injury. All techniques are meant to maximize safety for the participants and to control, not injure, their assailant.

Two Day Dates:

Thursday & Friday January 19 & 20	Saturday & Sunday February 25 & 26
Tuesday & Wednesday March 20 & 21	Wednesday & Thursday April 18 & 19
Saturday & Sunday May 26 & 27	Wednesday & Thursday June 20 & 21
Tuesday & Wednesday July 17 & 18	Saturday & Sunday August 18 & 19
Tuesday & Wednesday September 18 & 19	Wednesday & Thursday October 17 & 18
Wednesday & Thursday November 21 & 22	Thursday & Friday December 13 & 14

Time: 8:30am – 4:30 pm

Location: 6770 – 129 Avenue, Edmonton, AB T5C 1V7

Cost: \$125

Facilitators: Bruce Armson, Blain Clouthier, Carol Hrenyk, Bill Killinger, Annie Brandt, Mike Hayden, Jens Reuter

To register email pes@boscohomes.ca with your name, address, phone number & course date(s) requested. A reply will be sent back to you confirming registration.

OUR PRESENTERS

Bruce Armson has a Diploma in Child and Youth Care from Grant MacEwan Community College and is trained in Mediation and Conflict Resolution. He has over 20 years of experience working with youth in a variety of settings. Bruce developed Non-Abusive Crisis Intervention and has been teaching it for over eleven years. He has over 25 years of training in the Martial Arts. Through this training, Bruce developed a high level of knowledge in body kinesiology and physical interventions, which has been incorporated into the Crisis Intervention training program to provide safe and painless interventions and control techniques. Bruce is the Director of Group Care Services at Bosco Homes.

Blain Clouthier, B.P.E., has been teaching First Aid/CPR with Bosco Homes for over 10 years. He is a certified First Aid/CPR instructor with EMP Canada and is certified as an Emergency Medical Responder. He is a certified Crisis Intervention Non-Abusive Restraint instructor with the Canadian Institute For Crisis Intervention Training (CICIT). His duties involve the presentation of workshops for: First Aid/CPR, Crisis Intervention Non-Abusive Restraint, Suicide Intervention and Defensive Driving . Blain is the Staff Training Coordinator for Bosco Homes.

Carol Hrenyk, B.A., received her degree in Child and Youth Care Counseling from the University of Victoria and has over 21 years of experience in the child care field. In the Yukon, Carol managed the Children's Receiving and Assessment Home and also worked for Child Abuse Treatment Services. In Alberta, Carol has worked as a counselor on the Alexis Reserve, Secure Treatment at YYC, as well as a Mental Health Therapist for CASA. She has been with Bosco Homes for over 12 years as a House Manager and is now the Coordinator of Group Care & Clinical Services.

Bill Killinger has worked with children at risk in a variety of settings for over ten years and has instructed Crisis Intervention Non Abusive Restraint for over four years. Bill is trained in addictions counseling through the Nechi Institute and is an assistant instructor at the Real Self Defense Centre located in Edmonton, Alberta.

Andrea (Annie) Brandt, B.S. in Criminal Justice, received her degree from Washburn University in Topeka, KS. Annie has been working with Bosco Homes for 5 years. She specializes in addictions and is currently running the FASD Program for Bosco Homes. Annie is a certified instructor for the Canadian Institute for Crisis Intervention Training (CICIT).

Michael Hayden has been working as a child and youth care worker for over eleven years in a number of settings. He has worked with intensive clients for the last four years; most recently in the Specialized Mental Health Program. Michael is on the peer review of the Canadian Accreditation Council of Human Services. Michael is a certified instructor for the Canadian Institute for Crisis Intervention Training (CICIT).

TESTIMONIALS

Fundamentals of Non-Abusive Crisis Intervention & Personal Safety

I thoroughly enjoyed this workshop. I learned how to handle myself and it gave me more confidence in dealing with crisis' that may arise.

K. Bebbington

Very informative and practical.

S. Catagas

Very good presentation, great presenter. Kept me interested and engaged. Thank you!

C. Holsted

Everything was great. Excellent course, best one I have taken.

J. Kay

Course really made me remember my techniques, well done.

D. Keleher

Great workshop, I enjoyed the personal safety techniques.

L. Lefthand

Extremely knowledgeable and helpful. Well done.

A. Potvin

Blain was awesome. Took time to answer questions and demonstrate techniques.

M. Ronsko

Very easy to talk to, ask questions. Good demonstration of techniques.

S. Swanson

Really appreciated that an instructor would switch out for my co-worker to practice on.

J. Fitzmaurice-Johnson

Enough time was provided to learn each skill. Instructor provided assistance while practicing skill. Very interesting.

M. Gainsforth

Instructor was patient explaining until everyone understood.

M. Oulette

You made it fun, I giggled so much. Thanks, I am walking away with so much knowledge and understanding.

K. Cameron

REGISTRATION INFORMATION

To register email pes@boscohomes.ca with your name, address, phone number & course date(s) requested. A reply will be sent back to you confirming registration.

If you have questions with regard to any of the Training Opportunities 2012 information, please do not hesitate to call 780-440-0708, extension 271 or email pes@boscohomes.ca

Payment Options – please include Invoice Number on Cheques

- Payment for the workshop must be received one business week prior to the workshop.
- Please make cheques payable to **Canadian Institute For Crisis Intervention Training (CICIT)** and may be mailed to, or dropped off at, our office located at: 6770 – 129 Avenue, Edmonton, AB, T5C 1V7. **If the cheque is made out incorrectly, it will be returned and an Administrative fee charged.**
- CASH (exact amount), INTERAC or CREDIT CARD payments may be made by visiting our office weekdays between 8:30 am to 12:00 pm and 1:00 pm to 4:00 pm. Note: Payments cannot be accepted over the lunch hour.
- CREDIT CARD (VISA and MasterCard only) payments may also be completed by phone – simply call 780-440-0708 extension 271.
- Agencies or organizations can arrange **invoicing** by calling 780-440-0708 extension 271.

Cancellation Policy

All sessions have limited registration. However, due to speaker and venue guarantees, presentation of all workshops will be dependent upon adequate registration.

If a participant withdraws from a workshop 5 or more business days prior to the workshop, a **full refund** will be issued.

If a participant withdraws between 2-5 business days prior to the workshop, a **\$25 cancellation fee** will apply.

If the participant withdraws less than 2 business days or is absent from the workshop, **no refund** will be issued.

Facility

All workshops will occur at the following address.

Bosco Homes
6770 129 Avenue, Edmonton, Alberta T5C 1V7

Another option is the workshop instructed at your facility. Please contact pes@bosochomes.ca if you are considering this option for more information.

REGISTRATION FORM – for faxing only (780-469-1650)

Participant's Name

Agency's Name

Participant's Address

City

Province

Postal Code

Work Number

Home Number

Cell Number

Name of Workshop #1

Date of Workshop

Name of Workshop #2

Date of Workshop

Name of Workshop #3

Date of Workshop

Receipt of your registration form does not confirm registration in the workshop.
Due to limited participant numbers in the workshop please email pes@boscohomes.ca to confirm
registration

INVOICE – for faxing only (780-469-1650)
(Please Invoice my Agency)

Agency's Name

Address

City

Province

Postal Code

Contact Person

Phone Number

Fax Number

Credit Card (if applicable)

Customer's Name

Address

City

Province

Postal Code

Customer's Phone Number

Type of Card

Visa

MasterCard

Credit Card Number

Expiry Date of Card

Signature